# Dowerglen Ext 3 Road Closure Association

Dickie Fritz 100-139, Flame Crescent, Holly Close, Cherry Close, Keurboom Crescent

19 August 2015

#### Dear Residents

Herewith an update on our closure.

#### Annual Increase

We have reviewed our budget and contributions in line with the 24/7 annual increase and advise the following;

- \* Residents paying the full price of R800 per month will not be subject to an increase the increase will be absorbed by our fund.
- \* Residents paying less than the required R800 per month will be subject to a 7% annual contract increase from 1 September 2015. Your debit order will be adjusted accordingly. If you pay via EFT, please pay the extra 7% on 1 September.

There are some residents that do not have alarms and do not contribute at all. Every little bit helps so we urge you to pay what you can.

### 24/7

Recently a greenbelt area sweep was done at the River Ridge and Dickie Fritz Road closures by members from SIU, SOT3, Bravo 41 and Bravo 46 of 24/7 Security.

24/7 management tracks the patrol vehicle movements in the area and submits regular reports to both the Dickie Fritz and River Ridge committees.

A maids forum will be held twice a year and dates of these will be advised by 24/7.

There is a notice board at the guardhouse displaying the names of the guards on duty during each shift, should you have a complaint or compliment and need to know the name of the relevant staff member.

For any security emergency - please contact the control room on 011 444 2237.

## Criminal incidents

We are very pleased that we have had no criminal incidents in our area since June 2014. Please don't become complacent about security - keep your eyes and ears open and alert the vehicle if you are suspicious of anything. According to the Community Policing Forum (CPF) there is an increase in criminal incidents on Thursdays - the day of the paper recycling collection. Criminals take advantage of there being a legitimate reason for strangers to be in the area. Collection day for dustbins is a Friday. Please don't put the bins out before Fridays. Our committee works hand in hand with the River Ridge Committee to ensure the security of the greater closure.

#### Load Shedding

We are getting quotes for an invertor for the guard house so that the booms and lights can operate during load shedding. During load shedding, please be extra vigilant as criminals know that gates and garage doors may not be working, and that alarms batteries may become depleted and therefore alarms may not work.

## Flame Crescent

Can residents in Holly Close, Cherry Close and Flame Crescent please ask visitors not to park on the grass, next to the palisade fence along the park, where the beams are, as it triggers false alarms.

The committee are in discussions with the council to install spot lights shining into the park long Flame Crescent to further enhance security in that area.

# Complaints

If you have a complaint of any kind, please report it as soon as possible and note the exact date, time and place of the incident. It is very difficult to follow up at a later date if the information is vague.

## Thanking you The Committee

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